

From: Auditi Guha <aguha@vtdigger.org>
Sent: Tuesday, May 3, 2022 1:33 PM
To: Clark, Charity <Charity.Clark@vermont.gov>
Subject: Get Air kids gym in Williston

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Dear Charity,

How are you?

I am writing about a number of complaints from parents whose kids were either verbally harassed or assaulted at the Get Air kids gym, 25 Omega Drive in Williston.

Williston Police has a record of about 13 complaints since 2021, ranging from racial slurs to choking.

Parents are worried that there's no accountability, oversight or system of recording issues - or even response at the gym. I have tried calling the gym and the parent company several times and no one has called back. Even the police have not been able to get calls returned.

I was wondering if any consumer complaints/reports or cases have been filed against this gym and if your office has dealt with the company in any way. If so, I would like to get copies please.

Part of the story is to answer the question concerned folks have - what can we do if the company won't respond - beyond filing police reports.

Would appreciate an answer soon.

Thank you,
Audi



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